

Accident Card

For commitments to provide coverage in emergencies involving accidents abroad

Persons involved in an accident abroad often receive medical treatment only if they have proof of a commitment to provide coverage. Here, the accident insurer guarantees the hospital that it will assume basic coverage of the treatment costs.

For persons who are insured with AXA Winterthur through their employer

With the Accident Card you will get help quickly and efficiently in case of an emergency. By dialing **+41 800 809 809** or **+41 52 218 95 95** as shown on the Accident Card, you can

- reach a reliable contact person in case of an accident abroad at any time
- get an immediate commitment to provide basic coverage in emergencies involving accidents abroad
- Obtaining a commitment to provide coverage

We recommend that you always carry the card on you when traveling abroad.

Procedure in case of an accident

Commitment to provide coverage

You (or a person assisting you) must contact AXA Winterthur via the phone number on the Accident Card and ask for a commitment to provide coverage for emergency treatment. We then verify that your policy is valid and inform the hospital that we will provide basic coverage for the treatment.

Details on the accident

- When calling, you will be asked the following:
- Employer (policyholder) and policy number (shown on the Accident Card)
- Personal details on the person who had the accident and the place where it occurred
- Circumstances and injuries
- Recipient of the commitment to provide coverage:
- Hospital (address, phone, fax, e-mail)
- Where to reach the person who had the accident (phone, fax, e-mail) for further questions

Accident report to the employer

Please report the accident to your employer as well. Only this will ensure acceptance claims from supplementary policies.

For further questions on your accident insurance, please contact your employer.